

# Domestic Water Purifier Warranty Policy

## ALL RO + ALKALINE WATER PURIFIERS UP TO 15 LITERES PER HOUR

### Terms & Conditions of Blue Mount Warranty

Blue mount warrants all new products manufactured by it to be free of defects in material and workmanship under normal usage and service from the date of purchase as under.

1. The warranty period commences from the date of Purchase by the first end user. During Warranty period Blue Mount Appliances Pvt. Ltd. (Bluemount) or its, "Authorized Service Provider (ASP)" will repair or replace any part that in the opinion of Blue Mount Appliances Pvt. Ltd. is defective in operation due to the faulty material or workmanship (i.e. manufacturing defects). The warranty is applicable for 1 year from the date of Purchase, with the exception of consumables such as sediment filter, carbon filter which has warranty of 6 months and RO/UF membrane for 1 year from date of purchase. However, if the RO/UF membrane, the filter gets clogged within the above mentioned period be cleaned, repaired and replaced at no extra charge for one time. If replaced 2<sup>nd</sup>, it time will be on chargeable bases. Description as under

Category	Spares	Warranty 1 year
Consumable	Sediment Filter, Activated Carbon, Filter, Alkaline,	Cleaned, repair, replaced one time only upto 6 months
Consumable	Ultra Filter, RO Membrane	Cleaned,, repair replaced one time only upto 1year
Mechanical & Electrical Parts	HPS-LPS-Pump, UV, Tap, Wire Harness , SV, SMPS, LED, Float, Switch, Hydrostatic Tank, Faucet,FR (Flow restrictor)	Repair & Replace

2. The product's plastic body is not covered under warranty and hence, it must be handled with care to guard against breakages.
3. The original purchaser of the unit can avail services under warranty at the point of sale, by producing the damaged parts (s) along with original invoice
4. The warranty is not valid if the unit is not operated under normal municipal water or ground water upto 2000 TDS subjected to the temperature up to 40°C only.
5. Product sent to Blue Mount or its "Authorized Service Provider (ASP)" for warranty examination must be shipped freight prepaid.
6. This warranty agreement shall not be held interpreted to render Blue Mount or its "Authorized Service Provider (ASP)" liable for injuries or damages of any kind –direct, consequential or contingent to persons or property.
7. Blue Mount or its "Authorized Service Provider (ASP)" shall not be held responsible to buyer for delay of obligations of this warranty agreement if such failures are the result of circumstances of forces Majeure suchas, but not limited to, floods, earthquakes, transportation strikes, labor disputes with outside suppliers or any other conditions beyond the control of Blue Mount or its "Authorized Service Provider (ASP)".
8. Blue Mount or its "Authorized Service Provider (ASP)" shall not be held liable for repair or alterations made without prior written approval for products clogged by suspended matter, precipitates or biological growth or for failures resulting from the lack of proper maintenance.
9. Blue Mount or its "Authorized Service Provider (ASP)" cannot and shall not be held liable for any sickness or illness due to the consumption of drinking water from any water purifier supplied by Blue Mount, since Blue Mount or its "Authorized Service Provider (ASP)" does not have any control over the maintenance and usage of water purifier
10. This warranty Agreement excludes all products /components/parts or damage to any part of this water purifier which, in the opinion of Blue Mount or its "Authorized Service Provider (ASP)", have been subjected to misuse; misapplication; negligence; alteration; accident or operation contrary to our instruction, incompatibility with accessories not installed by Blue Mount or its "Authorized Service Provider (ASP)", or that have been repaired with component parts other than those manufactured by or obtained from Blue Mount or its "Authorized Service Provider

(ASP)" damage caused by freezing, flood fire or Act of God is not covered by this warranty. In all such cases regular charges will apply. This limited warranty does not include service to diagnose a claimed malfunction in this unit.

11. Blue Mount reserves the right to alter or improve design and specifications at any time, without any contingent obligations to prospective buyers or owners of the products previously sold.
12. Any disagreements and obligation based upon the purchase of Blue Mount products and thereby imposed on Blue Mount or its "Authorized Service Provider (ASP)" shall be governed by and construed according to the laws of India and subject to the jurisdiction of Delhi Courts only.
13. Blue Mount or its "Authorized Service Provider (ASP)" assumes no warranty liability in connection with this water purifier other than that specified herein. This warranty is in lieu all other warranties, expressed or implied, including warranties of fitness for a particular purpose. Blue Mount or its "Authorized Service Provider (ASP)" does not authorize any person or representative to assume for them any other obligations on the sale of this water purifier.
14. Under no circumstances, the liability of Blue Mount or its "Authorized Service Provider (ASP)" shall exceed the value of the product.
15. Under no circumstance are the terms mentioned above negotiable and no employee of Blue Mount or its "Authorized Service Provider (ASP)" has the authority to supersede them.